

Regional Requisition for Proposals: Regions 8, 12, 14 and 18

Posted 2/1/2012

Question	Answer
Home-Based Services-Crisis Intervention Services	
In each of the three Service Standards, under section IV Crisis Service, it says, "The FCM will notify the Provider of a crisis situation and require a 1 hour response on the part of the provider." It also says that the response must be "face to face contact with the family by the provider."	
Is it up to the applicant to determine which member of the team-therapist, case worker, or aid-serves as the Crisis Intervention Provider?	Yes and no. Crisis services can be available in these 3 service standards: Homemaker, Home-Based Therapy and Home-Based Casework Services.. The provider can elect to provide "crisis services" for all, some or none of these three services. Crisis Services are for families in the assessment phase. Consultation with the FCM will determine which provider team member is required.
Will that be determined by who is on call during that 24-hour period?	Consultation with the FCM will determine which provider team member is required.
Or will it depend upon the type of family crisis?	Yes
Do you have estimates/projections on the number of referrals that we should receive?	No
Will it be sufficient for us to start these services with one person doing the casework and the therapy?	Crisis Intervention Services is a one-time service. Upon receipt of the Crisis Report received by the FCM, the FCM will then determine a referral for on-going services. Again, that is dependent on the services being referred by the FCM.
What is the average length of service per client/family?	Since this is a new component we do not have any statistics. DCS is currently collecting those statistics.
What is the contract end date?	June 30, 2013